| BMC software |
|-----------------------------|
| Parent Company |
| BMC software |
| Category |
| IT programming and services |
| Sector |
| IT and Technology |
| Tagline/ Slogan |
| Business runs on I.T. |
| I.T. runs on BMC |

| USP |
|---|
| Provides BSM(business service management) and service automation solutions |
| STP |
| Segment |
| Large Enterprises needing service automation solutions |
| Target Group |
| Includes telecom companies, large retail chains, etc. |
| Positioning |
| Offering quality software solution in domains like systems management, service management and autor |
| SWOT Analysis |

Strengths

- 1. Strong customer base likeAccenture, Cisco salesforce, Dell, Red Hat and NetApp.
- 2. Broad Portfolio of products and services like Enterprise software,

Business service management, IT Services and Management, Mainframe computing & IT Operations

- 3. Solid foundation with the ProactiveNet solution
- 4. One of best IT companies in world with more than 6000 employees in 120 countries worldwide
- 5. One of the top 20 IT Companies globally in terms of its revenue

Weaknesses

- 1. Limited presence in the wireless market.
- 2. Tough competition in the Internet space and few products for Internet applications

Opportunities

- 1. Promising growth in cloud computing domain will help the company
- 2. Strategic acquisition for increasing customer base and increasing service provided
- 3. Cheaper global telecommunication costs open new markets as people connect to the Internet
- 4. Mobile solution market is growing

Threats

- Intense competition
 Economic slowdown in US

Competition

Competitors

- 1.Microsoft
- 2. Oracle
- 3.CA Technologies
- 4. SAP AG